From: Drew Clancy
To: Hughes, Ernie
Cc: rhayes@publishingconcepts.com
Subject: PCI Account Manager Introduction
Date: Thursday, May 02, 2019 12:19:26 PM

Strengthening our nation's colleges, universities, service organizations, and high schools — one relationship at a time.

Hello Dr. Ernie Hughes,

On behalf of our entire team at PCI, I want to welcome you to our "NotTheBigCompany" family. We are thrilled and honored to serve you and Truman State University. You have come to the right place, and to kick things off, let me introduce you to your dedicated account manager:

Rellen Hayes

Direct: 972.728.3687

Email: rhayes@publishingconcepts.com

Learn a little more about Rellen below

At PCI, relationships are at the heart of what we do, and that's why I have personally selected Rellen to help orchestrate your success. Our "NotTheBigCompany" philosophy means we understand that each of our clients is unique and we will tailor your directory experience to meet your specific needs and goals — seamlessly, accurately, and hopefully, with a little fun along the way. Rellen is here to expertly guide you through the process and answer all your questions. Expect her call soon to talk through next steps.

Almost one hundred years ago, my grandfather founded the Rockwell F. Clancy Company, the nation's first alumni directory publishing company. Today, we are known as PCI, but our goal remains the same: "Every client should be referenceable." To this end, we are committed to delivering a WOW experience to you and your constituents — so please don't hesitate to let us know anything we can do to make our project together a success.

In the meantime, thank you for entrusting your family to ours. Please do not hesitate to contact me directly at any time I can be of service.

Warmly,

Drew Clancy

Publishing Concepts | President

Get to Know:

Rellen

Personal philosophy

"To thrive in life, you need three bones: a wishbone, a backbone and a funny bone." - Reba McIntire

Word that best describes me

Easy-going

Favorite Snack

See's Dark Chocolate Buttercreams

Fondest school memory

Traveling across California and studying urban renewal as part of a University of Wisconsin January Interim Class.

Proud PCI Associates